

Our Community

Recently, we have had some exasperating issues with the gate operator for the Ocean Crest resident gate entry. As frustrating as it can be for homeowners and residents to have the gate being propped open for entry for two weeks straight, it is also important to understand our vendors have to go through a process when fixing such an item. Especially an item under warranty, which this gate operator is, having been replaced with a brand new operator approximately two years ago.

The warranty process for our vendor is quite similar to the warranty process each of us undergoes when we purchase, say, a new home appliance. You call the warranty company, explain what has apparently gone wrong and have them send out a new part or vendor for you.

The process is a little more complicated with the gate operator. The manufacturer has the gate vendor run a diagnostics scan to see what the damaged component might be. The warranty company had our gate vendor try one part and then another, until finally a determination of exactly which part wasn't working was made. This process took exactly two weeks to find a solution to get the gate fixed and working properly.

Many residents vented their frustrations because the gate was open for two weeks; we understand and sympathize with you. It is not a desirable situation.

All parties involved in the repairs, from the BoD, to onsite management, and obviously even the gate vendor, would have preferred it had not taken so long to arrive at a solution for repairing the gates so they would operate properly; and so, gates didn't remain closed to approaching vehicles.

That said, when working on projects involving warranties or insurance companies, these sorts of projects can take longer to complete when one is forced to go through their process first and then trial and error.

We do not live in a perfect world, but hopefully the BoD has chosen the right vendors who are doing their best for us.

—David Testa

Editorial

We hope you'll all be as pleased as we are; this issue marks our **one year anniversary** as your newsletter staff! The first issue was May 2024! Time sure has flown by. A big thank you to all our readers and contributors for helping making our job easier! We are up to 24 pages this month. We appreciate you!

In case you ever feel like we're ignored in east Las Vegas, the event early last month might change your mind. Metro Police Special Weapons And Tactics team (SWAT) was in full force on the morning of 4 April as an armed, potential suicide caused street closures: Flamingo, from Cabana to Stephanie.

I left the house at 1:15 PM; returning about three hours later. As the first car to pass through, after the gate keeper took down the yellow crime tape, I proceeded. The first street on my right contained approximately a dozen police vehicles. This alone gave me pause. Thank God the person was taken into custody without injury to himself, neighbors, or our selfless SWAT team.

I drove very slowly all the way home to my street. It was more attention than I had ever seen for our community and I was slightly unnerved.

This is a good reminder, many people suffer from depression and angst. It's easy to forget here in our safe little haven, but it exists. As seniors, we are more apt to become down-trodden and, if we are living alone, it can be heightened.

Neighbors getting to know neighbors can help. If you know someone exhibiting signs of depression, give him or her attention; let them talk. We are all in the same boat and those who can, should help bail water.

—Vicki

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