

# CONGRATULATIONS TO OUR FSR TEAM

Sometimes all it takes is a simple “thanks” to make someone’s day. How many of us take time from our hectic schedules to slow down and take a moment to appreciate someone and what they do for us? It is not that hard and has a positive impact on the person helping us.

Recently our Board President, Judy McMillen and FSR Manager at Solera, David Testa did just that by providing Certificates of Appreciation to our four outstanding front desk ladies. They are the ones who day in and day out serve the residents of Solera with kindness, understanding, professionalism and always with a smile.

Many Solera residents have needed their support and assistance from time to time and they never fail to deliver and do so while making us feel important. We are very fortunate to have experienced front desk employees addressing our needs.

Not only do we understand how important and



qualified they are but their parent company does as well. The entire FSR team at Solera was recognized last month as the top FSR Management Team for the entire state of Nevada. FSR serves many HOAs throughout Nevada and our team was judged the

very best. So, congratulations to David Testa, Mark Rosas, Irais Chavarin, Tyneka Easter, Fanny Palacios and Jessica Palacios for being the best of the best. An outstanding accomplishment and well-deserved.

Let’s be sure to tell them how fortunate we are to have them at our front desk. So, the next time you visit the clubhouse or when you call do take that extra moment and say “thanks.” I am sure they will appreciate it. This small gesture can surely make someone’s day and put a smile on their face.

*Note: Special thanks to resident Sherri Smith for providing the calligraphy on the Certificates.*

—Larry Acord  
Board Member

MARK ROSAS, DAVID TESTA,  
JESSICA PALACIOS, TYNEKA EASTER



IRAIS CHAVARIN



TYNEKA EASTER



JESSICA PALACIOS

ALSO PICTURED ARE  
JUDY McMILLEN  
AND  
DAVID TESTA.  
NOT PICTURED:  
FANNY PALACIOS.